



# Exabytes Group Company Profile

GROW Digital



# About Exabytes

Exabytes is Southeast Asia's leading All-in-one Business, Cloud, Digital and Ecommerce solutions and services provider that was founded on the principle of providing the most-suited digital solutions to grow our customers' businesses digitally.

## Mission

GROW Digital

## Vision

A Company that will GROW at least 108 Years.  
An Ecosystem for Businesses to GROW Easily.  
A Platform for People To Learn, Work, GROW & Play.





We Power Over

**160,000**

Businesses Worldwide

 **exabytes**

| GROW Digital



# A Trusted Brand For Every Business

Exabytes grew to be one of Southeast Asia's leading All-in-one Business, Cloud, Digital and Ecommerce solutions and services provider today, backed by 21 years of solid experience. We power over 160,000 businesses worldwide (from individuals, small and medium-sized businesses, to government and public listed companies) with the 4 most important values in mind: **Reliable, Affordable, Simplified, and Advantage** (RASA), using the power of technology to help our customers and you ~ GROW Digital.



160,000 + SME,  
Enterprise Clients




Profitable,  
Sustainable Business  
Since 2001.



410,000 + Domains,  
More Than 3000  
Servers



#1 Market Share in  
Malaysia, Singapore,  
Indonesia.



# Host your Server in our Advance Data Center

Our data centers are constantly under  
24/7/365 monitoring by our highly  
experienced technical team.

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# Malaysia & USA | Data Centers Zone



Central Zone A	Central Zone B	Northern Zone	Denver, USA
DC Name: AIMS Menara AIMS, Changkat Raja Chulan, 50200 KL	DC Name: CJ1 Jalan Cyber Point 4, Cyber 8, 63000 Cyberjaya	DC Name: PGIX Suntech Tower, 11950 Bayan Baru, Penang	DC Name: Denver Tech Centre Greenwood Village, CO, USA

# Singapore & Indonesia | Data Centers Zone



## Singapore

**RACKS CENTRAL 1**  
23 Tai Seng Dr, Singapore 535224



## Indonesia 1

**Biznet Technovillage**  
Jl. Riverside Golf Club No.1, Bojong Nangka, Kec. Gn. Putri, Kabupaten Bogor, Jawa Barat 16965, Indonesia



## Indonesia 2

**NEX @ Cyber2**  
Cyber 2 Tower 2nd Floor,  
JL .HR Rasuna Said X5 No.13, South Jakarta City, Jakarta 12950, Indonesia



# Awards and Achievements

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# We are ISO27001:2013 Certified.

- Information Security
- Security Techniques
- Information Security Management System



## CERTIFICATE



SIRIM QAS International hereby certifies that

**EXABYTES NETWORK SDN. BHD.**  
DATA CENTER  
LEVEL 7, MENARA AIMS  
CHANGKAT RAJA CHULAN  
50200 WILAYAH PERSEKUTUAN KUALA LUMPUR  
MALAYSIA



has implemented an Information Security Management System complying with

**ISO/IEC 27001:2013**

Information Technology – Security Techniques – Information Security Management Systems – Requirements



Scope of Certification

**INFORMATION SECURITY MANAGEMENT SYSTEM FOR THE SERVICE OPERATIONS OF DATA CENTRE MANAGED SERVICES.**

**THIS IS IN ACCORDANCE TO STATEMENT OF APPLICABILITY: REVISION 1.4, 28 AUGUST 2020**



Issue date	: 14 October 2020
Original certification date	: 14 October 2020
Expiry date	: 13 October 2023
Certificate no.	: ISMS 00359

SIRIM QAS International Sdn. Bhd.  
Glenmarie No. 41/200A-42  
1, Persiaran Damai Mentari  
Block D, P.O. Box 15258  
47200 Seremban  
Seremban District Branch  
MALAYSIA  
Tel: 60-3-89463426  
Fax: 60-3-89463937  
Web: [www.sirim-qas.com.my](http://www.sirim-qas.com.my)  
<http://www.iso27001certification.com.my>

  
**Mohd Azanuddin Salleh**  
Chief Executive Officer  
SIRIM QAS International Sdn Bhd.

This certificate is granted subject to the terms and conditions as stated in the Certification Agreement.



# We are PCI-DSS Certified

The PCI Data Security Standard is used by all major card brands as the common security standard for their compliance programs. Brands and programs include,

- VISA USA - (CISP - Cardholder Information Security Program)
- VISA International - (AIS - Account Information Security)
- MasterCard Worldwide - (SDP- Site Data Protection)
- American Express - (DSOP -Data Security Operating Policy)
- Discover Network - (DISC - Discover Information Security and Compliance)
- JCB - Fully supports the PCI DSS mandate





# We are VMware Cloud *VERIFIED*

vmware®  
**CLOUD**  
*VERIFIED*



VMware Cloud Provider Partners are delivering VMware Cloud Infrastructure in services worldwide with the VMware Cloud Verified designation. Using Cloud Verified services, you get the most out of your cloud investment.

Our cloud services are powered by VMware Cloud Infrastructure technologies including VMware vSphere, vSAN, and NSX.



# We are AWS Certified

## SysOps Administrator Solutions Architect



AWS Certified SysOps Administrator Associate have demonstrated the ability to migrate on-premises workloads to AWS and monitor, scale, and secure systems on the AWS platform. By engaging an AWS certified provider, be rest-assured that you'll be guided through on implementing best practices for cloud operations.

And, AWS Certified Solutions Architect Associate have demonstrated the ability to build secure and robust solutions using architectural design principles based on customer requirements. AWS Certified Solutions Architect Associate can strategically design well-architected distributed systems that are scalable, resilient, efficient, and fault-tolerant.

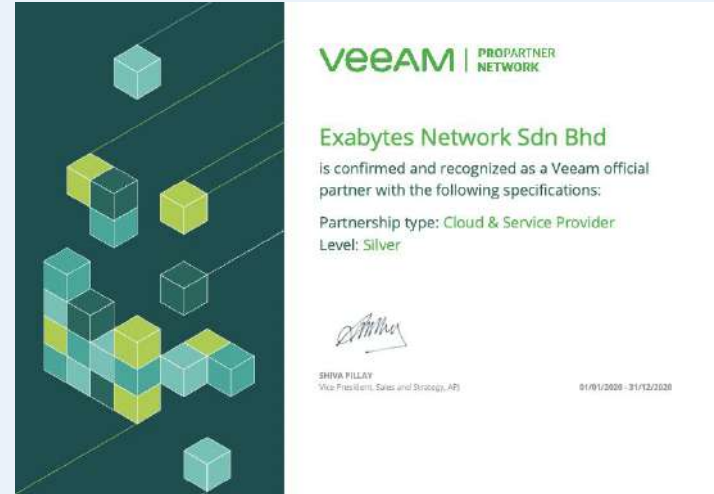


# We are Veeam Cloud & Service Provider

Veeam's Accredited Service Partner program (VASP) identifies a selected list of current\* Veeam ProPartners, system integrators and IT consultants who possess the technical skills to deliver value-added and reliable professional services for Veeam product portfolio implementations. Leverage on our expertise to boost your profitability with yet another route to market deploying and implementing Veeam solutions, helping your customers in their data center transformation journey.

# VEEAM

Cloud & Service Provider  
Silver



# When We Say Premium Support, We Mean It!



24x7 support via Email, Live Chat, and Remote Access Help \*\*



\*\*Terms and Conditions Apply

# We Achieved



Southeast Asia's  
Cloud and Digital  
Solution Provider



Southeast Asia's  
Cloud and Digital  
Solution Provider



Top SEO Services  
Company by  
GoodFirms



HostingPill Best  
Uptime



HostingAdvice  
Developer's Choice



#CyberFit Loyalty  
Awards



The Web Hosting  
Power House of  
South East Asia?



High Rating in  
Top/Largest Web  
Hosting Directory



SME Can Now Go  
Online Quickly and  
Easily!



Top 10 Cloud  
Hosting Provider



No. 1 Website  
Builder in Malaysia

A hand holding a miniature astronaut in space, symbolizing ESG initiatives. The astronaut is in a white suit with a reflective helmet, floating in a dark space filled with stars and a nebula. The Earth is visible in the background, partially obscured by a green, translucent, leaf-like structure. The overall scene is framed by a blue and red geometric shape.

# Our ESG Initiatives

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## Promote Sustainability in the Environment

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Exabytes maintains an annual tree planting exercise named "Let's Plant A Tree" where we are committed to plant 1,000 trees each year to nurture a healthy environment and a safe habitat for everyone.



## Corporate Social Responsibility

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At Exabytes, our passion is not only to grow businesses online, but we place a big part of our yearly activities giving back to the society, be it through education, sponsorships, knowledge-sharing and/or nurturing the younger generation.



## Practice Governance Internally & Externally

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The education and enforcement on anti-bribery and anti-corruption within the company is a subject strictly abide to and practised amongst employees. Newly joined team members will be taken through a proper brief and quiz to ensure a good level of understanding for all.

# Our Partners

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# We are proud partners of



# Notable Clients



People caring for people

A member of UEM Group

# Products & Services for every stage



Exabytes  
Offering



Dream



Create



Grow



Manage

Products  
& Categories

Domain	TLD,CCTLD, NTLD Expired Domains Premium Domains Domain Proxy Domain Resell	Hosting	Web + Email Hosting WordPress Hosting Business Email Ecommerce Store SSL Website Backup	Cloud	Colo VPS Dedicated Server AWS Cloud VMWare Cloud	Enterprise Cloud	Managed LB/HA, DRaaS, SOC & MSS Managed Server, Private Cloud Managed AWS, Huawei Cloud Managed Chatbot, CRM Backup Solutions, iPaaS Cloud App Solutions Data Services
	Design		Logo Design Website Design / Re-Design Ecommerce Design		Marketing		DIY SEO DIY SEM Email Marketing SMS Marketing Call Tracking Multi channel messaging
				BizApp	Microsoft 365, Lark, Google Workspace Helpdesk, CRM, Chatbot EasyWork HR HelloSign, Dropbox Timesync		



# All-in-one Business Cloud, Digital and Ecommerce Solutions Provider

3D

Solutions

## Digitisation

### D1

Transfer from analog to digital

Domain Name  
 Web Hosting  
 Email Hosting  
 VPS, Server, Colo  
 eCommerce Design  
 Instant Website

## Digitalisation

### D2

To improve business process or operations via digital

Microsoft 365	FreshDesk (Helpdesk)
Google Workspace	FreshChat (Chatbot)
NovoCall	FreshSales (CRM)
EasyWork	Lark
Dropbox Sign	Timesync
Dropbox	Email Marketing
Digital Marketing (Google, FB, SEO,etc)	SEO tool
Bulk SMS	Website Builder

## Digital Transformation

### D3

New business model, business system based on digital

Alibaba.com GGS	eCloud
VMware	eSecure
AWS	eBackup & DR
Veeam	eCloudApp
91App New Retail Solution	
Managed Ecommerce	

## CyberSecurity

Acronis CyberProtect | SSL Certificate | Email Spam Filtering | Sucuri Website Security | Cloudflare

## Managed Services

# Our solutions for your business growth

## Domain, Web Hosting, Web Security Solutions

We host your online application within a security-rich environment with 24-hours world-class support team.



## Website & Ecommerce Solutions

We build and set up your website within 3 days to kickstart your online business in a short time.



## Business Digital Solutions

We help to accelerate Digital Transformation with connected assets & a real-time view of performance.



## Enterprise Cloud Solutions

We help to simplify your business infrastructure with the best of virtualisation and cloud computing components into a whole solution that caters to your business requirements



## B2B (Business to Business) Ecommerce Solutions


We help sellers reach global buyers from home and meet potential buyers online with a simplified International trading process.



## Digital Marketing Solutions

We make your business stand out from the crowd with the right marketing strategies, and channels.





*Products & Services for every stage*

# DREAM

I dreamt, I saw it coming, and I made it happen by taking a tiny step to decide on my very own domain.

- **Domain Names**
- **Premium Domain Names**
- **International Domain Extensions**

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# Domain | Make your dream come true



## TLD

Top-level Domains are domains that are at the highest level in the hierarchical domain name system.

## New TLD

Unique and special domain extensions that are eye-catching and engages one's interest.

## Premium Domains

Premium domains are high-value domain names that have the potential to become popular web addresses and in-turn create strong branding.

## MY Domains

Lowest domain price in Malaysia, .MY domains are domain names with country based extensions relating to Malaysia.


## SG Domains

Lowest domain price in Singapore, .SG domains are domain names with country based extensions relating to Singapore.

## ID Domains

Lowest domain price in Indonesia, .CO.ID domains are domain names with country based extensions relating to Indonesia.





*Products & Services for every stage*

# CREATE

To materialise my dream, I want to have an online presence.

- **Website & Email Hosting**
- **Website & Design**

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# Website & Email Hosting

| Materialise your dream



## Business Hosting

A blazing fast and feature-rich hosting platform for your website, with ensured stability and SSL certificate for website security.

## WordPress Hosting

Ultrafast WordPress hosting with Litespeed and 1-click installation, enhanced security by Website Security360 and Automatic Malware Scan & Website Fix.

## Business Email

A custom email address with your company name that will gain customer confidence and can be synced across all devices for maximum flexibility.

## cPanel Hosting

A high speed and feature-rich cPanel web hosting platform with ensured stability and daily backup with one-click restore.

## Reseller Hosting

Use customised web hosting plans to achieve higher profit margin for your business. Low startup cost with round-the-clock technical support provided.

## SSL

Gain customer trust by ensuring the security of your customers' online transactions and personal data. SSL assures secured eCommerce transactions.



# Website & Design | Materialise your dream



## Instant Website

We will have your mobile compatible website ready in 4 simple steps, with an impressive design, brand identity and professional copywriting.

## Instant eCommerce

Reach unlimited customers with a simple and elegant online store complete with all online payment methods and one-stop platform for your shipment management.


## Instant eRestaurant

Own a personal platform to retain customer loyalty by granting them the possibility of ordering and pre-ordering their favourite dishes from your kitchen and bakery.

## Logo Design

Start building your brand with a logo. With handcrafted design created based on your concept, get your unique and memorable logo from us in 5 days.





*Products & Services for every stage*

# GROW

Broaden your brand awareness,  
enhance productivity and gain  
recognition online.

- **Server**
- **Marketing Tools**
- **Solutions**

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# Server

| Enhance productivity



## Cloud VPS

For a faster and smoother website experience, Exabytes' Cloud VPS sets up within minutes and is backed by 24x7 technical support.

## Cloud Server

For maximised performance during heavy traffic, Exabytes' Cloud Server is blazing fast with SSD, highly customisable and has a bandwidth of 100Mbps.

## Cloud Security

Ensure security and be protected against hackers, malware, and latest threats with Cloud Security. Boost your website performance and customer confidence.

## Cloud Backup

Save your data from disasters adopt an easy-to-use, quick disaster recovery server backup for your VPS and server.

## Server Co-location

Secured environment for hosted client-owned hardware and access to network connectivity that enables reaching customers worldwide.



# Marketing Tools

| Broaden your brand awareness



## Email Marketing

Reach out and engage with your customers through email marketing. Send in bulk, but personalised, and have your emails scheduled at the right timing.

## SMS Marketing

Get up to 98% open rate by reaching out to your customers using SMS marketing. Instant and convenient, this is a solution to help you increase sales.

## Transaction Emails

A versatile platform that easily grows with your demands, use Exabytes Transaction Email to with flexible API to fit the email needs for your business.

## Novocall

Convert your web traffic into sales calls by capturing and distributing qualified sales call leads for your inside sales and sales team through Novocall.

## Novochat

A multi channel messaging platform that automate conversations on WhatsApp, broadcast chat messaging campaigns, and conduct multi-agent customer support all on one platform.



# Solutions | Enhance productivity



## EasyWork

A complete company and HR mobile app to help increase efficiency. Manage work at your convenience, wherever you are.

## Microsoft365

Create, connect and collaborate using Microsoft365, the all-in-one office application that'll keep you up-to-date, organised and connected.

## Acronis Cyber Protect

The most secure and efficient cloud backup solution. Protect your Windows PCs with Acronis Cloud Backup to ensure proper data backup.

## Freshworks CRM, Helpdesk, Chatbot

Adopt powerful tools to manage customer enquiries, convert leads to sales and improve service performance by being responsive at all times.

## HelloSign

Adopt paperless workflow and get work done efficiently with legally binding eSignatures. HelloSign can speed up the implementations of agreements.

## Dropbox

Bring your teams together to work productively and safely by securely sharing and syncing files. Have a peace of mind that your files will be backed up with revision history.





# Solutions | Enhance productivity



## Google Workspace

Seamlessly integrates all applications, like email, chat, voice, video call, document, storage, security tools, admin controls, with mobile-first design in mind.


## Lark

Lark is a new take on the office suite that is transforming workplace collaboration. With OKR, and automation workflow to increase efficiency.

## Timesync

An appointment scheduler that helps you book more appointments with automated emails, WhatsApp, and text reminders.





*Products & Services for every stage*

# MANAGE

Your vision, our mission! Let our experts make it happen for you.

- **Digital Services**
- **Cloud**

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# Digital Services

| Let our experts make it happen for you



## Alibaba.com

Reach millions of B2B buyers globally through Exabytes' Alibaba services. Double up profit and increase brand exposure worldwide

## Managed Google Ads

Reach the right customers at the right time through Google Ads. Create long term brand awareness and let us help you reach your target market in a better way.

## Managed FB Ads

Get more potential leads and increase sales with FB Ads. Let us help you leverage on the vast user base to create opportunities for your business.

## Search Engine Optimisation

Rank #1 on Google and improve your website traffic. See your business improve in time when you rank higher than your competitors on Google search.

## Managed Ecommerce

Let our experienced team help run your business online. Currently handling more than 500 brands globally, let us do the job and show you the results.

## New Retail OMO

The "New Retail" for businesses to grow through several platforms, Online-Merge-Online disperses the reach of your business, and bring together revenue for you.



# Exabytes Enterprise 4 Product Pillars

Using Digital Technologies To Achieve Customer Success & Business Values



- Everything-as-a-Service: Pay as you grow business model
- Cloud centric solutions & managed services
- SLA driven modular services offering

1



**Cloud**

Public cloud (AWS) & sovereign cloud (EVC) consultation, assessment, migration, optimisation and value added managed services

2



**Secure**

24x7 managed security services delivering highest protection against cyber threats with SOC, MDR, VA, PAM, Isolation, Zero Trust, Pen-Test and IR Services

3



**Backup & DR**

24x7 managed backup and DR as a service with Aegis 1PAT/DRIB solutions and DR workspace facility enabling data protection & business continuity

4



**CloudApp**

Cloud driven software as a service applications to accelerate business growth via IOT, Data Analytics, AI/ML, eComm, CRM, ERP and Digital Workspace Solutions

**Exabytes One-Stop Cloud Solutions & Managed Services ---> We Simplify DX To Accelerate Business Growth!**

People

Process

Technology

**Digitisation (D1) ---> Digitalisation (D2) ---> Digital Transformation (D3)**

# Cloud for Enterprise Business



Multi-Cloud Managed Services to achieve the Lowest TCO

## Managed Public Cloud

Scalable virtual machines with comprehensive managed services and virtual data centres that are ready to provide compute, storage and network resources to run your workloads within minutes.

## Managed Private Cloud

Cloud computing where IT services are provided over the dedicated use of compute, storage, security and network resources for a single organisation as a single exclusive tenant.

## Managed Hybrid Cloud

A combination of public and private clouds providing the most flexible and cost effective cloud computing solutions and services.  
Converged Billing to save costs and avoid WHT.

## Cloud Migration

Defining, planning and migrating workloads from on premise infrastructure to cloud platforms in order to achieve agility and scalability based on pay as you grow business model.

## Cloud Managed Services

24x7 cloud operations and support services including service desk ticketing systems and escalation process management based on predefined severity levels.

## Cloud Platform Costs Optimisation

Professional services to analyse your cloud platform architecture, usage pattern and suggest cost reduction approach without impacting your business operations.





We Power Over

# 160,000

Clients Worldwide

**Exabytes Malaysia (HQ)**

Exabytes Network Sdn Bhd  
1-18-8 Suntech @ Penang Cybercity  
Lintang Mayang Pasir 3, 11950  
Bayan Baru, Penang, Malaysia

**Exabytes Singapore (Branch)**

Exabytes Network (Singapore) Pte Ltd  
140 Paya Lebar Road,  
#08-02 AZ @ Paya Lebar,  
Singapore 409015

**Exabytes Malaysia (Branch)**

H1-6 (Block H1, Level 6) SetiaWalk,  
Persiaran Wawasan,  
Pusat Bandar Puchong,  
47100 Selangor Malaysia.

**Exabytes Indonesia (Branch)**

PT Exabytes Network Indonesia  
Cyber 2 Tower,  
Lantai 29, JL. HR Rasuna  
Said X5 No. 13,  
Jakarta Selatan, 12950

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